



THE FIVE WHYS

A framework to get to the root cause of our workplace issues.

NAME _____

DATE _____

ID# _____

CONFIRMATION

What is the abnormal condition?

?

REQUIRED?

METHOD



Why did this occur?

1

YES
NO

Why did this occur?

2

YES
NO

Why did this occur?

3

YES
NO

Why did this occur?

4

YES
NO

Why did this occur?

5

YES
NO

ROOT CAUSE

